



August 4, 2026

EXCITING CHANGES COMING TO YOUR IL ABLE ACCOUNT IN NOVEMBER 2026

The Office of the Illinois State Treasurer is excited to announce upcoming improvements to your IL ABLE account! Starting in November, your account will transition to an enhanced online portal from our new program manager, Vestwell.

What's changing?

This transition brings several changes that will make your IL ABLE experience even better:

- New and expanded account features
- A free, customizable Visa® Prepaid Card
- Simplified account management tools
- A mobile app to access and manage your IL ABLE account on the go

What does this mean for you?

Nothing changes today. As November approaches, we'll share more information about this exciting transition. We understand that change can be challenging. However, this change will result in a more accessible and user-friendly IL ABLE savings program for you.

Changes to the Checking Account Investment Option

Please be aware that the current IL ABLE Checking Account Investment Option will transition to a new FDIC-insured Investment Option. Account Owners will have the option to request a free Visa® Prepaid Card that can be pre-loaded from any of your investment options.

With this change, it will be easier to manage savings, set spending and budget controls, and track expenditures. Plus, if you are an Authorized Individual for an Account Owner, you will have the ability to request a Visa® Prepaid Card in the Account Owner's name and load funds directly onto the card to give the Account Owner greater independence to spend some of their assets. This is a feature many customers have been asking for, and we are excited to deliver it!

Further details for IL ABLE Account Owners saving in the Checking Account Investment Option will be shared with you in the coming months.

What Should You Do Now?

- Add **@vestwell.com** to your email contacts or safe-senders list.
- Log in to your IL ABLE account at **www.illinoisable.com** to verify or update the phone number, mailing address, and email address associated with the account. If you need assistance with verifying and updating this information, please call the program at (888) 609-8683.
- Watch for more detailed instructions so you know what steps to take and when.

Dates to Note	Transition Step
October 9, 2026	Account Owners will no longer be able to use the IL ABLE Fifth Third Bank Debit Card or write checks.
November 5, 2026	Transition to new program manager, Vestwell, begins. Access to your account will be paused for a few days.
November 10, 2026	Once the transition is complete, you will be able to go online to claim your account in the new portal. You will create a new login and password.

Who is Vestwell?

Vestwell is the largest ABLE program manager in the country and has a proven record in servicing the disability community.

Have questions?

We are here for you. Call us Monday through Friday from 8 am to 5 pm CT at 1 (888) 609-8683. You can find updates about the transition at **<https://illinoisable.com/updates>**.

We're excited to continue helping you power your life experiences with an even stronger ABLE program. Thank you for being an Account Owner or Authorized Individual and for entrusting us to help every IL ABLE Account Owner achieve a better life experience.